

## Extended Treatment Setting Mental Health Quarterly KPI Report - 2015-16 Q1

Residential (CCU) - FY15-16 Q1		Beds per 10,000 PopIn	Bed Occ.	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start	Basis32 Offer Rate	Basis32 Completion Rate
Alfred Health	Inner South East (The Alfred)	1.0	92 %	0 %	199.8	41 %	48 %	21.3	52 %	0 %
Austin Health	North East (Austin)	1.9	79 %	0 %	313.0	26 %	90 %	9.0	75 %	50 %
Eastern Health	Central East (Box Hill)	0.9	63 %	0 %	313.9	44 %	87 %	20.0	65 %	43 %
	Outer East (Maroondah)	0.7	88 %	0 %	319.7	19 %	89 %	16.4	46 %	26 %
	TOTAL	0.8	75 %	0 %	317.3	29 %	88 %	17.6	53 %	33 %
Melbourne Health	Inner West (RMH)	1.3	100 %	10 %	490.8	52 %	89 %	15.0	86 %	68 %
	Mid West (Sunshine)	0.9	77 %	14 %	214.7	23 %	95 %	13.9	89 %	72 %
	North West (Broadmeadows)	1.0	86 %	14 %	204.8	28 %	57 %	7.3	59 %	56 %
	Northern	1.0	74 %	13 %	743.4	29 %	92 %	14.5	68 %	44 %
	TOTAL	1.0	84 %	13 %	390.6	33 %	84 %	13.1	77 %	61 %
Monash Health	Dandenong	1.2	88 %	0 %	260.3	57 %	100 %	13.1	65 %	59 %
	Middle South (Monash Adult)	1.1	87 %	0 %	247.4	31 %	90 %	18.3	47 %	40 %
	TOTAL	0.8	87 %	0 %	254.1	45 %	96 %	15.0	57 %	51 %
Peninsula Health	Peninsula	1.2	82 %	15 %	613.5	13 %	96 %	10.4	100 %	96 %
St Vincent's Hospital	Inner East (St Vincent's)	1.2	71 %	5 %	266.5	10 %	73 %	12.3	67 %	54 %
Mercy Health	South West (Werribee)	0.9	97 %	0 %	496.7	25 %	76 %	18.2	61 %	36 %
<b>TOTAL METRO</b>		<b>1.0</b>	<b>83 %</b>	<b>5 %</b>	<b>358.2</b>	<b>31 %</b>	<b>84 %</b>	<b>14.7</b>	<b>67 %</b>	<b>50 %</b>
Ballarat Health	Grampians	1.6	59 %	10 %	125.8	20 %	5 %		5 %	0 %
Barwon Health	Barwon	0.8	96 %	15 %	159.0	22 %	61 %	11.3	39 %	67 %
Bendigo Health	Loddon/Southern Mallee	0.8	79 %	1 %	47.4	55 %	77 %	15.1	81 %	61 %
Goulburn Valley Health	Goulburn & Southern	1.2	88 %	15 %	262.4	23 %	11 %	9.0	0 %	0 %
Latrobe Regional	Gippsland	0.9	86 %	10 %	354.8	38 %	95 %	14.0	53 %	53 %
Albury Wodonga Health	North East & Border	3.4	80 %	13 %	613.3	17 %	67 %	15.0	63 %	42 %
<b>TOTAL RURAL</b>		<b>1.1</b>	<b>79 %</b>	<b>11 %</b>	<b>276.9</b>	<b>33 %</b>	<b>64 %</b>	<b>14.4</b>	<b>57 %</b>	<b>47 %</b>
<b>TOTAL STATEWIDE</b>		<b>1.0</b>	<b>82 %</b>	<b>7 %</b>	<b>331.8</b>	<b>32 %</b>	<b>78 %</b>	<b>14.6</b>	<b>64 %</b>	<b>49 %</b>

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Extended Care - FY15-16 Q1		Bed Occ.	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	Secl per 1000 Occ. beddays	Valid HoNOS compliance	Mean HoNOS at episode start	Basis32 Offer Rate	Basis32 Completion Rate
Austin Health	North East (Austin)	77 %	2 %	593.9	1.2	44 %	11.0	24 %	5 %
Melbourne Health	Mid West (Sunshine)	95 %	6 %	690.2	4.7	97 %	12.7	77 %	29 %
Monash Health	Dandenong	92 %	3 %	554.3	1.0	87 %	18.8	56 %	26 %
TOTAL METRO		89 %	4 %	598.9	2.0	78 %	16.2	56 %	23 %
Ballarat Health	Grampians	98 %	2 %	588.4	0.0	92 %	25.0	69 %	23 %
Bendigo Health	Loddon/Southern Mallee	94 %	3 %	49.5	0.0	63 %	16.8		
Latrobe Regional	Gippsland	99 %	4 %	178.1	0.0	90 %	10.0		
South West Health	South Western	90 %	29 %	611.4	0.0	100 %	16.5		
TOTAL RURAL		96 %	7 %	267.8	0.0	76 %	16.2	69 %	23 %
TOTAL STATEWIDE		91 %	5 %	489.9	1.5	77 %	16.2	57 %	23 %

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PARC - FY15-16 Q1			Bed Occ.	Avg LOS	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start
Health Service / Campus / Unit										
Alfred Health	Inner South East (The Alfred)	Alfred PARC	73 %	15.0	0 %	15.6	14 %	26 %	47 %	15.4
Austin Health	North East (Austin)	Austin PARC	80 %	20.6	0 %	18.8	14 %	20 %	97 %	8.4
Eastern Health	Central East (Box Hill)	Linwood House PARC	89 %	19.9	0 %	20.0	6 %	13 %	98 %	13.7
	Outer East (Maroondah)	Maroondah PARC	89 %	13.6	0 %	12.5	8 %	6 %	98 %	14.0
	TOTAL		89 %	15.9	0 %	15.0	7 %	8 %	98 %	13.9
Melbourne Health	Inner West (RMH)	Arion PARC	88 %	43.0	9 %	59.8	9 %	27 %	10 %	12.3
	Mid West (Sunshine)	Mid West PARC	81 %	27.1	0 %	23.6	13 %	15 %	100 %	12.8
	North West (Broadmeadows)	Broadmeadows PARC	72 %	23.5	7 %	20.8	15 %	5 %	88 %	12.6
	Northern	Northern PARC	73 %	20.0	0 %	18.1	3 %	19 %	78 %	11.9
	TOTAL		79 %	27.2	4 %	28.6	10 %	16 %	74 %	12.4
Monash Health	Casey	Casey Adult PARC	96 %	20.8	0 %	20.7	8 %	8 %	88 %	10.0
		Casey Extended PARC	97 %	104.0	0 %	90.5	13 %	22 %	62 %	20.2
		Total	97 %	34.0	0 %	39.7	9 %	12 %	83 %	11.1
	Dandenong	Dandenong Youth PARC*	82 %	17.3	0 %	16.3	8 %	20 %	89 %	16.1
		Springvale Women's PARC	70 %	23.0	0 %	22.1	8 %	3 %	74 %	7.4
		Total	76 %	19.2	0 %	18.4	8 %	14 %	84 %	13.8
	Middle South (Monash Adult)	Clayton PARC	84 %	19.3	0 %	18.7	8 %	22 %	98 %	11.6
TOTAL		86 %	23.5	0 %	25.7	8 %	15 %	87 %	12.3	
Peninsula Health	Peninsula	Peninsula PARC, Adult	83 %	20.9	14 %	19.5	3 %	2 %	100 %	11.5
		Peninsula PARC, Youth (18 - 25)	84 %	21.5	21 %	23.7	0 %	17 %	98 %	15.7
		Peninsula PARC, Youth (16-17)	37 %	24.4	15 %	20.6	0 %	0 %	71 %	11.7
		Total	76 %	21.3	17 %	21.0	2 %	8 %	98 %	13.0
St Vincent's Hospital	Inner East (St Vincent's)	St Vincent's PARC	46 %	14.5	13 %	17.1	15 %	13 %	88 %	11.7
Mercy Health	South West (Werribee)	Werribee PARC	78 %	26.1	0 %	22.9	4 %	27 %	98 %	14.8
TOTAL METRO			79 %	21.8	3 %	22.4	8 %	15 %	86 %	12.6
TOTAL STATEWIDE			79 %	20.4	4 %	21.0	9 %	14 %	87 %	12.5

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PARC - FY15-16 Q1			Bed Occ.	Avg LOS	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start
Health Service / Campus / Unit										
Barwon Health	Barwon	Barwon PARC	87 %	16.7	17 %	18.9	12 %	22 %	100 %	9.7
Bendigo Health	Loddon/Southern Mallee	Bendigo PARC	86 %	11.2	3 %	11.5	13 %	10 %	94 %	13.1
		Bendigo Youth PARC*	96 %	18.0	2 %	19.3	15 %	11 %	97 %	14.6
		Total	91 %	14.3	3 %	14.7	14 %	11 %	95 %	13.8
Goulburn Valley Health	Goulburn & Southern	Goulburn Valley MIF PARC	79 %	21.5	2 %	23.6	9 %	20 %	65 %	9.7
		Total	79 %	21.5	2 %	23.6	9 %	20 %	65 %	9.7
Latrobe Regional	Gippsland	Gippsland PARC	80 %	20.8	13 %	19.0	2 %	2 %	100 %	10.1
Albury Wodonga Health	North East & Border	Jarraah Retreat PARC	38 %	17.3	5 %	15.1	0 %	4 %	74 %	16.3
<b>TOTAL RURAL</b>			<b>77 %</b>	<b>17.0</b>	<b>6 %</b>	<b>17.2</b>	<b>10 %</b>	<b>11 %</b>	<b>91 %</b>	<b>12.2</b>
<b>TOTAL STATEWIDE</b>			<b>79 %</b>	<b>20.4</b>	<b>4 %</b>	<b>21.0</b>	<b>9 %</b>	<b>14 %</b>	<b>87 %</b>	<b>12.5</b>

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### Definitions

Setting	KPI	Description	Target	Comments
Residential (CCU)	Beds per 10,000 Popln	Number of funded Community Care Unit beds per 10,000 ADULT population (aged 18-64 inclusive) in the relevant catchment area.		No specified benchmark. Population figures are Estimated Resident Population (ERP) figures as at 2011, for years up to & incl 2011. 2011 figures are used for later years (eg 11/12 & 12/13).
	Bed Occ.	Total number of occupied bed hours in residential units divided by total number of funded bed hours.		Underpinning data supports the statewide bed availability query system.
	Leave Days as a % of Occ. Days	Residential Leave events shown as a percentage of occupied bed days.		Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	Current duration of care (days) at the end of the reporting period. Includes Leave.		This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	% Clients on CTO	The percentage of Clients with an open residential episode during the reporting period, who were concurrently on a CTO (Community Treatment Order) during the reporting period.		Does not count distinct clients, but counts distinct episodes (a client may have more than 1 episode open during the reporting period). From 1/7/2014 the data reflects the new compulsort orders under the MH Act 2014.
	Valid HoNOS compliance	Participation rate in HoNOS (HNSADL/HoNOS65) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 times rated as 9). Calculated from Jan'09 onwards only.	85.0 %	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average of valid HoNOS (HNSADL/HoNOS65) total score collected on residential episode commencement .		Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Offer Rate	Clinician Offer Rate of the relevant self-rating measures (Basis 32), in a residential setting.		This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Completion Rate	Consumer Completion Rate of the relevant self-rating measures (Basis 32), in a residential setting.		A measure of engagement with family/carer. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
PARC	Bed Occ.	Total number of occupied bed hours in PARC units divided by total number of funded bed hours. Includes leave.		Underpinning data supports the statewide bed availability query system.
	Avg LOS	Average treatment length of stay of true separations from PARC psychiatric units ( Not subsequently admitted to Acute Inpatient Care)		Underpinning data supports the statewide bed availability query system.
	Leave Days as a % of Occ. Days	PARC leave events shown as a percentage of occupied bed days.		Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	Current duration of care (days) at the end of the reporting period. Includes Leave.		This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	% Acute Admission	Percentage of PARC separations where the client was subsequently admitted to an Acute Inpatient unit within seven days.		
	% Clients on CTO	The percentage of Clients with an open PARC episode during the reporting period, who were concurrently on a CTO (Community Treatment Order) during the reporting period.		Does not count distinct clients, but counts distinct episodes (a client may have more than 1 episode open during the reporting period). From 1/7/2014 the data reflects the new compulsort orders under the MH Act 2014.

## Extended Treatment Setting Mental Health Quarterly KPI Report - 2015-16 Q1

Setting	KPI	Description	Target	Comments
PARC	Valid HoNOS compliance	Participation rate in HoNOS (HNSADL) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	85.0 %	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average of valid HoNOS (HNSADL) total score collected on PARC episode commencement .		Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
Extended Care	Bed Occ.	Total number of occupied bed hours in SECU (Secure Extended Care Unit) units divided by total number of funded bed hours.		Underpinning data supports the statewide bed availability query system.
	Leave Days as a % of Occ. Days	SECU (Secure Extended Care Unit) leave events shown as a percentage of occupied bed days		Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	Current duration of care (days) at the end of the reporting period. Includes Leave.		This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	Secl per 1000 Occ. beddays	Number of ended seclusion episodes divided by occupied beddays multiplied by 1000. Occupied beddays excludes leave and same day stays.		Policy emphasis is on reducing use of seclusion where possible. Defined according to proposed national definition.
	Valid HoNOS compliance	Participation rate in HoNOS (HNSADL) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	85.0 %	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average of valid HoNOS (HNSADL) total score collected on SECU (Secure Extended Care Unit) episode commencement .		Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Offer Rate	Clinician Offer Rate of the relevant self-rating measures (Basis 32), in a SECU (Secure Extended Care Unit) setting.		This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Completion Rate	Consumer Completion Rate of the relevant self-rating measures (Basis 32), in a SECU (Secure Extended Care Unit) setting.		A measure of engagement with family/carers. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.

\*Youth PARC HoNOS KPI's reflect the scale applicable to the Outcome Measurement setting their subcentre was set up with. eg. Dandenong Youth PARC is set up with ADULT OMs, so rates displayed here include HoNOS entries and exclude any HoNOSCA entries. Peninsula Youth PARC (16-17) subcentre is set up with a CAMHS OM setting, so rates displayed here include only HoNOSCA entries.