

CCU Mental Health KPI's Qtr 2 2010-11

11-January-2011

CAMPUS	Beds per 10,000 Population	Bed Occupancy (including leave)	Average length of stay	Outcome (HoNOS) compliance (Residential)	Mean HoNOS at Residential episode Start	BASIS Compliance	Leave Days as a % of OBD	Average duration of treatment to date	% Clients on CTO
Alfred Health - Inner South East	1.0	92%	346	33%	10	88%	0%	544	40%
Eastern Health - Central East	0.9	96%	252	83%	16	87%	0%	242	48%
Eastern Health - Outer East	0.7	87%	706	90%	16	95%	23%	299	37%
Melbourne Health - Inner West	1.3	86%	221	62%	10	83%	7%	422	75%
Melbourne Health - Mid West	0.9	94%	523	78%	16	96%	27%	276	67%
Melbourne Health - North West	1.1	76%	na	87%	11	100%	7%	258	48%
Melbourne Health - Northern	1.1	94%	531	55%	11	67%	15%	247	9%
Peninsula Health - Peninsula	1.2	91%	692	83%	7	90%	41%	216	22%
Southern Health - Middle South	1.1	91%	60	92%	20	100%	19%	578	45%
Southern Health (Dandenong Hosp) - Dandenong	0.6	95%	78	94%	10	100%	7%	207	33%
St Vincent's Hospital - Inner Urban East	1.2	88%	345	82%	12	84%	14%	291	61%
Werribee Hospital - South West	1.0	96%	2	80%	18	91%	3%	371	70%
<b>Metro Total</b>	<b>1.0</b>	<b>90%</b>	<b>347</b>	<b>77%</b>	<b>13</b>	<b>91%</b>	<b>12%</b>	<b>325</b>	<b>47%</b>
Ballarat Health - Grampians	1.5	63%	20	68%	15	70%	23%	151	68%
Barwon Health - Barwon	0.9	73%	226	na	na	na	18%	181	50%
Bendigo Health - Loddon Southern Mallee	0.8	97%	75	53%	17	92%	6%	145	61%
Latrobe Regional Hospital - Gippsland	0.9	88%	130	78%	13	100%	25%	101	18%
North East Vic - Hume	3.3	86%	75	68%	18	84%	7%	374	30%
South West Healthcare - Glenelg	0.0	na	na	na	na	na	na	na	na
<b>Rural Total</b>	<b>1.2</b>	<b>80%</b>	<b>111</b>	<b>68%</b>	<b>16</b>	<b>88%</b>	<b>14%</b>	<b>204</b>	<b>44%</b>
<b>Statewide Total</b>	<b>1.0</b>	<b>88%</b>	<b>257</b>	<b>75%</b>	<b>14</b>	<b>90%</b>	<b>13%</b>	<b>292</b>	<b>46%</b>

Extended Care Mental Health KPI's Qtr 2 2010-11

CAMPUS	Bed Occupancy (including leave)	Average length of stay	Outcome (HoNOS) compliance	Mean HoNOS at Extended Care episode Start	BASIS Compliance	Leave Days as a % of OBD	Average duration of treatment to date	Seclusions per 1000 bed days
Austin Health - North East	93%	341	89%	13	100%	3%	1225	12
Melbourne Health - Mid West	97%	803	84%	21	100%	3%	427	4
Southern Health (Dandenong Hosp) - Dandenong	90%	454	5%	16	0%	6%	974	1
<b>Metro Total</b>	<b>94%</b>	<b>508</b>	<b>63%</b>	<b>18</b>	<b>67%</b>	<b>4%</b>	<b>876</b>	<b>6</b>
Ballarat Health - Grampians	90%	124	82%	26	100%	3%	675	2
Barwon Health - Barwon	na	na	na	na	na	na	na	na
Bendigo Health - Loddon Southern Mallee	100%	49	na	na	na	5%	198	0
Latrobe Regional Hospital - Gippsland	100%	77	na	na	na	22%	59	0
South West Healthcare - Glenelg	93%	5	na	na	na	13%	103	0
<b>Rural Total</b>	<b>95%</b>	<b>64</b>	<b>82%</b>	<b>26</b>	<b>100%</b>	<b>8%</b>	<b>257</b>	<b>1</b>
<b>Statewide Total</b>	<b>94%</b>	<b>254</b>	<b>66%</b>	<b>20</b>	<b>74%</b>	<b>5%</b>	<b>632</b>	<b>4</b>

PARC Mental Health KPI's Qtr 2 2010-11

CAMPUS	Bed Occupancy (including leave)	Average length of stay	Outcome (HoNOS) compliance	Mean HoNOS at PARC episode Start	Leave Days as a % of OBD	Average duration of treatment to date	% Acute Admission	% Clients on CTO
Alfred Health - Inner South East	65%	12	93%	13	0%	15	36%	35%
Eastern Health - Central East	80%	19	100%	19	0%	18	3%	26%
Eastern Health - Outer East		13	100%	14		18	0%	14%
Melbourne Health - Inner West	97%	21	60%	11	0%	33	0%	47%
Melbourne Health - Mid West	66%	17	98%	13	0%	16	19%	18%
Melbourne Health - North West	46%	14	80%	8	0%	16	27%	43%
Southern Health - Middle South		16	100%	10		17	5%	25%
Southern Health (Dandenong Hosp) - Dandenong	90%	19	98%	9	0%	39	8%	20%
Werribee Hospital - South West	76%	30	89%	13	0%	38	32%	35%
<b>Metro Total</b>	<b>74%</b>	<b>18</b>	<b>94%</b>	<b>13</b>	<b>0%</b>	<b>23</b>	<b>16%</b>	<b>28%</b>
Barwon Health - Barwon	89%	19	na	na	15%	21	19%	66%
Bendigo Health - Loddon Southern Mallee	84%	11	77%	11	0%	11	17%	30%
Goulburn Valley Health	52%	26	81%	11	0%	78	25%	30%
Latrobe Regional Hospital - Gippsland	62%	15	99%	12	16%	15	14%	8%
<b>Rural Total</b>	<b>70%</b>	<b>15</b>	<b>71%</b>	<b>11</b>	<b>7%</b>	<b>21</b>	<b>17%</b>	<b>31%</b>
<b>Statewide Total</b>	<b>73%</b>	<b>17</b>	<b>83%</b>	<b>12</b>	<b>2%</b>	<b>22</b>	<b>16%</b>	<b>29%</b>

**Indicator Definitions for Adult Extended Treatment Settings  
Quarterly Mental Health KPI Reports for 2010-11**

<b>Indicators</b>	<b>Description</b>	<b>Comments, including targets</b>
Bed occupancy (including leave)	Total number of occupied bed days and Leave days in CCU, Extended Care and PARC psychiatric inpatient beds / total number of operational bed days for the reporting period.	<ul style="list-style-type: none"> <li>No specified benchmark – reflection of a service's ability to meet the long term CCU mental health needs of people within its catchment</li> </ul>
Beds per 10,000 Population	Number of funded Community Care Unit beds per 10,000 population in the relevant catchment aged 18-64 inclusive.	<ul style="list-style-type: none"> <li>No specified benchmark - Included as a contextual item.</li> </ul>
Average length of stay	Average treatment length of stay of true separations from CCU, Extended Care and PARC psychiatric units ( Not subsequently admitted to Acute Inpatient Care) managed by the mental health service organisation for the reporting period , excluding separations to acute care treatment.	<ul style="list-style-type: none"> <li>Contextual measure</li> <li>Identify average length of care for clients exiting long term care based on case initial start date of Extended Care or CCU placement and last separation date.</li> </ul>
Outcome (HoNOS) compliance	Percentage of CCU, Extended Care and PARC episodes with valid HoNOS collection. (number of valid HoNOS collections / total number of outcome collection occasions that should be recorded for in-scope service settings for the reporting period).	<ul style="list-style-type: none"> <li>National and statewide target of 85%</li> <li>Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan</li> </ul>
Mean HoNOS at episode Start	The average of valid HoNOS total score collected on CCU, Extended Care, or PARC episode commencement. (Average HoNOS for CCU, Extended Care, or PARC episodes / total number of completed CCU, Extended Care, or PARC episodes for in-scope service settings for the reporting period).	<ul style="list-style-type: none"> <li>Contextual measure.</li> </ul>
BASIS Compliance	Percentage of CCU, Extended Care episodes with a Basis collection either offered or recorded as not offered. (number of Basis offered or not offered / total number of Basis collection occasions that should be recorded for in-scope service settings for the reporting period).	<ul style="list-style-type: none"> <li>Contextual measure.</li> <li>This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection.</li> </ul>
Leave Days as a % of Occupied Bed Days	CCU, Extended Care and PARC leave events shown as a percentage of occupied bed days in the reporting period	<ul style="list-style-type: none"> <li>Contextual measure</li> <li>This measure can demonstrate services that long term clients with high levels of leave that could be managed in a less restrictive environment</li> </ul>
Per Cent Clients on CTO	The percentage of admissions where the Client was on a CTO (Community Treatment Order) during the reporting quarter.	<ul style="list-style-type: none"> <li>Client must be on CTO during the CCU or PARC Admission, and During the reporting quarter.</li> </ul>
Average duration of treatment to date	CCU, Extended Care and PARC current duration of care at the end of the reporting period.	<ul style="list-style-type: none"> <li>Contextual measure</li> <li>This measure measures the actually length of care for the services and is not dependant of separations or admission events</li> </ul>
% Acute Admission	Percentage of CCU, Extended Care and PARC in care during the reporting period that have a Acute Inpatient admission .	<ul style="list-style-type: none"> <li>This includes all separated episodes as well as client still in care. Admissions from Acute inpatient care are excluded</li> </ul>
Seclusions per 1000 occupied bed days	(Total number of seclusion episodes divided by occupied bed days) multiplied by 1000.	<ul style="list-style-type: none"> <li>Policy emphasis is on reducing use of seclusion where possible Extended care only</li> <li>Defined according to proposed national definition</li> </ul>

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