

Victorian Community Pharmacist Program

Patient FAQ



What is happening to the Victorian Community Pharmacist Pilot?

The Community Pharmacist Pilot will end on 30 June 2025. From 1 July 2025, services previously offered through the pilot will continue as part of the ongoing Community Pharmacist Program.



Will there be a cost to see the pharmacist?

It is free to see a pharmacist for treatment for shingles, flare-up of mild plaque psoriasis, uncomplicated urinary tract infections or to get a resupply of the oral contraceptive pill.



Will there be a medication cost?

Yes. Medications from a pharmacist under this program aren't subsidised, so you will need to pay the full price. This cost may be higher than if you had a prescription from a doctor. Your pharmacist will explain the costs and options.

Medication from the pharmacist will also not contribute to your Pharmaceutical Benefit Scheme (PBS) Safety Net threshold. If this is a concern, it may be better to see a doctor. Ask your pharmacist for advice.



What is the cost for travel health and other vaccination services?

Pharmacies may charge a consultation fee, and the cost of any vaccines given for a travel health or other vaccination consultation. The cost of the consultation and the vaccines may vary between pharmacies.

The pharmacist will discuss any costs with you before starting the consultation.