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| 2024 Victorian Public Healthcare Awards General Award criteria |
| Category 01 - Keeping people healthy and safe in the community  This award recognises health services that demonstrate innovation, excellence and quality in promoting population wide health and wellbeing by addressing the risk factors for poorer health outcomes.  **Summary**  When making your entry in Award Force you will be asked to provide a brief (max. 100 words) summary of your project outlining:   * the initiative and its objectives * the positive impact or outcomes it has achieved for Victorians.   The summary should be suitable for the general public and written from a third-person perspective.  Should you be a finalist, this summary will be used in our communications. **Note.** This will not be assessed or scored as part of your entry. |
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| Criteria topic | Criteria question | Judging criteria for scoring | Weight |
| Abstract | Provide a clear summary of the organisation and initiative, focusing on its objectives, target population, methods and outcomes. | This section should provide a summary of the work being undertaken. The abstract receives no score. | 0 |
| Planning and preparation | What was the genesis of the initiative and is it innovative? Describe the service, system or area that was targeted for improvement. What evidence supported the need for the initiative?  How does the work align with organisational priorities?  How were Aboriginal people and people with diverse backgrounds and perspectives (LGBTIQ+, CALD and people with a disability) considered in the planning and design? | * Is the genesis of the initiative well established and is it innovative? * Is the evidence supporting the need for the initiative robust? * Does the work align with organisational priorities? * To what extent were Aboriginal people and people with diverse backgrounds and perspectives included (CALD, LGBTIQ+, people with a disability)? | 1 |
| Objectives | What were your objectives? Describe how they meet the needs of the intended population and supported the initiative.  How were family and/or community involvement built into your work?  Did the objectives specifically consider the experiences of minority or priority population groups? | * Do the objectives clearly address the needs of the intended population and support the initiative? * Are a diverse range of perspectives included within the objectives? | 1 |
| Methods and implementation | Describe the processes used to plan and implement your work.  How were the needs of Aboriginal people and the needs of Victoria’s diverse communities, including LGBTIQ+ people, people from culturally diverse communities and people with a disability considered in implementation?  Include the key tasks, timelines and whether data was used to monitor progress.  How was evaluation embedded in the planning? | * Have measured planning and implementation processes been demonstrated in the entry? * Was data used to monitor and support the initiative’s implementation? * Did the implementation specifically consider the needs of Aboriginal people and Victoria’s diverse communities, for example LGBTIQ+ people, people from culturally diverse communities and people with a disability? * Were these groups specifically considered in the evaluation? | 2 |
| Results and outcomes | What were the specific results and outcomes from the initiative?  How do the outcomes relate to the objective?  Describe the way the initiative is improving community health and safety outcomes.  Describe the way the initiative is improving consumer or organisational outcomes for the intended population and the impact this has had on the community and/or organisation.  **Please note:** The judges look for data or service user stories that show how you have achieved your objectives. You are encouraged to supply data (charts and tables, etc.) or qualitative narratives in your support documents. Please explain how the data (such as graphs, tables) or stories show improvement/benefit. If relevant include the sample/population size, so the judges know the scale of the work. | * Has the initiative been able to demonstrate improvements in health outcomes, individual experience or organisational outcomes? * Has the entry provided reliable evidence on its results and outcomes? * Does the data substantiate the desired outcomes and benefits for individuals, their families and/or the community? * If additional information is provided, does it illustrate the success of the initiative? | 3 |
| Status and sustainability | What is the status of the initiative?  What are the plans to ensure this initiative provides ongoing benefits to the individual, their family and/or the community?  Have you shared, or are there opportunities to share the initiative with other areas in your organisation or more broadly with the health sector? | * Has the entry provided adequate information regarding the sustainability of the initiative? * Have there been efforts to partner with other organisations and community groups to ensure the initiative meets community needs? * Have there been efforts to share ideas, tools and techniques and spread the initiative? * Have outcomes of the initiative been shared with representative from the relevant community or population group? | 2 |
| Budget | What was invested in the initiative, including staff time and financial resources?  Were external financial or in-kind resources secured? In relation to what was invested, does the approach represent good value?  Have there been additional unexpected benefits or outcomes of the initiative? | * In relation to what was invested, does the approach represent good value? | 1 |
| Achieving quality, innovation and excellence in healthcare | How is this initiative innovative?  How does the initiative represent an innovative model of care and excellence in supporting the workforce?  What challenges or barriers did you overcome?  How have you enhanced quality and safety and reduced the risk(s) to the target population? | * Is the initiative innovative? * Does the overall initiative represent excellence in person, family or community-centred care? * Has the initiative overcome significant barriers to improve patient care, patient outcomes or care in the community? * Has the initiative enhanced quality and safety and reduced the risk(s) to the community? | 3 |

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